

# River Whyte

UI/UX Designer

## PROFILE

Experienced customer centric professional with over eight years of experience in the health care and pharmaceutical industry. Now seeking a challenging but rewarding role in a position where I can further utilize and develop my interpersonal skills to provide the highest level of support to customers.

### EMAIL ADDRESS

rjwhyte@yahoo.com

### LOCATION

Houston, TX

### LANGUAGES

English ★★★★★

Spanish ★★

Jamaican Creole ★★★★★

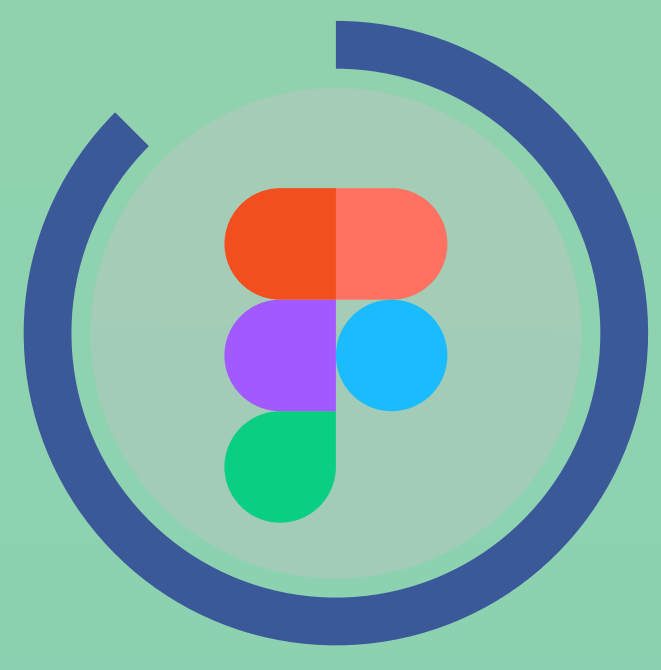
Aruban Papiamentu ★★★★★

Dutch ★★

### SKILLS/TOOLS



VS code editor



Figma



Canva



HTML 5



Adobe Photoshop



Office 365

 <https://www.linkedin.com/in/river-whyte-435135220/>

 <https://dribbble.com/rjwhyte>

## WORK HISTORY

### UX DESIGNER

INTERAPT

PHOENIX, ARIZONA

#### ROLE DESCRIPTION

- Research and understand users
- Design powerful and dynamic user interfaces
- Use design thinking techniques  
Function in an Agile environment
- Conduct usability testing
- Work as a productive user experience expert within a product and engineering team.

FEBURARY, 2022- TILL DATE

### CASE MANAGER

MCKESSON PHARMACEUTICALS

SCOTTSDALE, ARIZONA

#### ROLE DESCRIPTION

- Quickly solved client's needs over the phone
- Learned new technical concepts and technology while solving client related issues.
- Resolving client needs by using positivity and professionalism
- Help Desk competent using company on call cell phone
- Advocated for client needs and determining a client's eligibility for different community support and financial assistance programs, enabling them to access the care they need.

JAN, 2017- JAN, 2022

### CLIENT CARE COORDINATOR

KSY HOME

WINDSOR, CONNECTICUT

#### ROLE DESCRIPTION

- Quickly solved client's needs over the phone
- Learned new technical concepts and technology while solving client related issues.
- Resolving client needs by using positivity and professionalism
- Help Desk competent using company on call cell phone
- Advocated for client needs and determining a client's eligibility for different community support and financial assistance programs, enabling them to access the care they need.

JUNE, 2012- DEC, 2017

## EDUCATION

### INTERAPT UX DESIGN IMMERSIVE

2022

### AMERICAN PUBLIC UNIVERSITY

CHARLES TOWN, WEST VIRGINIA

2022